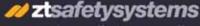
ZT Safety Harness



Award winning fall arrest harness that eliminates the use of groin straps and the damage they can cause. Designed for comfort and usability as daily PPE workwear.

zero trauma the new generation





LiftEx 201

Helping you to raise the bar in lifting solutions

See us at LiftEx

IPAF will be at LiftEx, the annual exhibition of the Lifting Equipment Engineers Association at Saviles Hall, Leeds, from 17th to 18th November 2011.

IPAF is bringing the safety message to designers, manufacturers, distributors, hirers and users of lifting equipment.

IPAF meetings during APEX: IPAF Council Meeting (members only)

14 September, 9:00, MECC, Berlin/Copenhagen Room

IPAF Italian Country Council Meeting (members only)

14 September, 14:00 – 16:00, MECC, Berlin/Copenhagen Room

IPAF Manufacturer's Technical Committee Meeting (members only) 15 September, 9:00, MECC, Berlin/Copenhagen Room

Details at www.ipaf.org/events

Open consultation: Have your say

IPAF has started a consultation section in the members only area of www.ipaf.org that highlights documents for public comment that are relevant to the powered access industry and invites members to take part in the consultation process - all part of IPAF's work in monitoring regulations, lobbying and making representations to the relevant authorities on issues of concern to the industry.

Current documents available for comment included Medical Fitness to Operate Construction Plant and Transforming Regulatory Enforcement.

Don't miss the PDS

IPAF-certified instructors and training centre staff should be sure to attend one of two **Professional Development Seminars (PDS)** being held this year.

The Southern PDS takes place on 4 October 2011 at the Milton Hill House in Oxfordshire OX13 6AF.

The Northern PDS takes place on 6 October 2011 at the Best Western Shap Wells in Cumbria CA10 3QU.

Speakers include Snorkel's Mark Yarnold, Merlo's Peter Grant, Pop-Up's Nigel Woodger and HSE inspectors Jonathan Bohm and Joy Jones.

Register now at www.ipaf.org/events



Management structure updated

A new management structure has steadily taken place at the

Rupert Douglas-Jones has changed his work arrangements and job title and now focuses on Research & Development projects on a three days a week basis. This reflects his wish to become more involved with the development of a family-owned business.

At the same time, Giles Councell has taken on new responsibilities for operational matters concerning the training programme. As director of operations, he is now responsible for the management and implementation of IPAF's training, auditing and IT programmes.

Are you on safe ground?

Always check ground conditions to ensure the stability of powered access equipment - this is IPAF's message to the access industry at Apex from 14th to 16th September in Maastricht, the Netherlands.

IPAF's stand 1145 will focus on the proper assessment of ground conditions and the correct use of stabilisers, outriggers and spreader plates.

With the help of posters and videos, experts are on hand to explain the potential risk of tip-overs in cases where ground support requirements have not been adequately



addressed. Visitors to the stand can also experience first-hand, using a simple but effective model, the "wobbly" and destabilising effects when spreader plates are not used.

ISO 9001 and ISO 18878 in hand

IPAF continues to meet the ISO 9001: 2008 Quality management systems standard, having passed the surveillance and re-certification audit held mid-August at its head office in the UK. No non-conformities were found.

"A most satisfactory visit, IPAF is 'driven from the top', continually moving forward with long and short term business plans," noted auditor David Willcocks from ISOQAR in his report. "IPAF's quality system is well upheld, the internal audit reporting and presentation being some of the best seen by this auditor. A very positive atmosphere prevails within IPAF."

The audit covered the provision of services, support, assistance and general guidance to IPAF members and the powered access industry as a whole, including the management and administration of

the IPAF training programmes for mobile elevating work platforms and mast climbing work platforms.

ISO 9001 relates to quality systems within businesses, while ISO 18878 relates specifically to MEWP operator training. An on-site training audit recently confirmed IPAF's continued compliance with ISO 18878.

"A TÜV auditor has actually observed a training course being conducted on-site," noted IPAF chief executive Tim Whiteman. "This is our customers' guarantee of quality. Our voluntary submission to an on-site audit by TÜV is unique and goes far beyond a check of paperwork held at head office. The confirmation of compliance with ISO 18878 is an endorsement of our accredited training centres and our own internal auditing and quality control, which together deliver the best available training."

Smart **CRM** solutions

One of the benefits of being an IPAF member is the discounted services offered by a range of companies. SuperOffice is offering a significant discount off its customer relationship management (CRM) software.

The 10-user system, which can be specifically configured for rental businesses, costs £6,864 (usual price £10,158). As users of SuperOffice, IPAF can wholeheartedly recommend it. SuperOffice is available internationally in 15 different languages. Details are at the Services section of www.ipaf.org



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